

# Subprocessors

Last Modified: 23 April 2026

- [APAC \(Australia and the Asia Pacific\) Customers](#)
- [EMEA \(includes Europe, UK and the Middle East\) Customers](#)
- [NALA \(includes North Americas and Latin Americas\) Customers](#)

## APAC (Australia and the Asia Pacific) Customers

This list identifies the subprocessors Dubber Pty Ltd (“**Dubber**”) relies on and engages to: (i) deliver its services, in accordance with the data protection controller to processor terms agreed with each individual customer (i.e. a data processing schedule part of a service agreement or a standalone data processing agreement- the “**Data Processing Terms**”); and (ii) provide processing activities on customer's personal data on behalf of the relevant customer.

The subprocessors that specifically apply to each individual customer will depend on the services, and service configuration, Dubber agrees with the customer and the geographical regions where the services are provided (please see below information regarding the subprocessors’ locations and descriptions of processing).

Dubber will update the [list of subprocessors’ page](#) at least 10 business days before appointing or replacing sub-processors, and if the customer [subscribes for updates in Dubber’s Trust Centre](#), Dubber will notify the customer of the change through the automatic notification mechanism. Otherwise Dubber will notify the Customer in accordance with their relevant Data Processing Terms.

The categories of Subprocessors Dubber engages in APAC are:

1. Infrastructure Cloud Service Processors
2. AI Subprocessors
3. Support Subprocessors
4. Other Third-Party Services Subprocessors
5. Group Company Subprocessors

SUBPROCESSOR	LOCATION OF PROCESSING OPERATIONS	DUBBER SERVICE	DESCRIPTION OF PROCESSING OPERATIONS	APPROPRIATE SAFEGUARDS FOR TRANSFERS
<b>Infrastructure Cloud Service Processors</b>				
<b>Amazon Web Services (AWS)</b>	Depending on the Customer's Portal Region: Australia, Japan, or Singapore	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Amazon Web Services to provide processing, storage and network services.	Data Encryption Data Minimisation
<b>Microsoft Corporation</b>	Australia	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Microsoft Azure Cloud Services to provide processing, storage and network services	Data Encryption Data Minimisation
<b>AI Subprocessors</b>				
<b>Amazon Web Services (AWS)</b>	Speech to Text (Transcriptions): Depending on the Customer's Portal Region: Australia, Japan, or Singapore  LLM Processing: APAC Region	<ul style="list-style-type: none"> <li>• Dubber Premier</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Amazon Web Services to provide Speech to Text processing and Language Models.	Data Encryption Data Minimisation

<b>Microsoft Corporation</b>	Speech to Text (Transcriptions): Customer's Portal Region: Australia, Japan, or Singapore  LLM Processing: Australia, EU	<ul style="list-style-type: none"> <li>• Dubber Premier</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Microsoft Azure Cloud Services to provide Cognitive Services (Speech & Natural Language Processing), and network services in connection with the customer's users use of Microsoft Teams.	Data Encryption Data Minimisation
<a href="https://www.rev.com">Rev.com, Inc.</a>	USA, EU (Germany)	<ul style="list-style-type: none"> <li>• Dubber Premier</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises <a href="https://www.rev.com">Rev.com</a> for the purposes of Speech to Text processing.	Data Encryption Data Minimisation
<b>Support Subprocessors</b>				
<b>Wipro Limited</b>	India, Singapore, Australia	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Wipro is a sub-processor of Dubber Pty Ltd.</p> <p>Dubber utilises Wipro for first line technical platform support.</p> <p>Wipro provides Dubber with a 24x7 platform and application support capability. Responding to alerts and incidents using curated standard operating procedures (SOP's), and escalating to development teams where necessary.</p> <p>Wipro may access customer data in very limited circumstances and on a need to know basis (for the only purpose of providing IT services to the relevant Customer).</p>	Data Encryption Data Minimisation

### Other Third-Party Services Subprocessors

<p><b>Boomi, LP</b> (previously TIBCO Software Inc.)</p>	<p>Traffic is geo-routed from the location of the requester.</p> <ul style="list-style-type: none"> <li>APAC Traffic Manager for APAC customers</li> </ul>	<ul style="list-style-type: none"> <li>Dubber You</li> <li>Dubber Teams</li> <li>Dubber Premier</li> <li>Dubber Go</li> <li>Dubber Recording</li> <li>Dubber Unified Capture</li> <li>Dubber Insights</li> <li>Dubber Insights Plus</li> <li>Dubber Trends</li> </ul>	<p>Dubber utilises the Boomi Cloud API Management software as a service (SaaS) to secure our API services.</p> <p>No data from the API calls is seen or processed by Boomi.</p>	<p>Data Encryption Data Minimisation</p>
<p><b>Mailgun Technologies, Inc.</b></p>	<p>USA</p>	<ul style="list-style-type: none"> <li>Dubber You</li> <li>Dubber Teams</li> <li>Dubber Premier</li> <li>Dubber Go</li> <li>Dubber Recording</li> <li>Dubber Unified Capture</li> <li>Dubber Insights</li> <li>Dubber Insights Plus</li> <li>Dubber Trends</li> </ul>	<p>Dubber utilises Mailgun Technologies to deliver service emails to our customers.</p>	<p>Data Encryption Data Minimisation</p>

### Group Company Subprocessors

Depending on the geographic location of Dubber's customers or their individual end users and the nature of the services Dubber provides to them, Dubber may also engage one or more of its Affiliates as Subprocessors.

The following Dubber affiliates may process customer data (including personal data contained therein) in the course of providing support, operating, delivering, and maintaining Dubber services, including: (i) contracting cloud storage solutions for Dubber and its customers with Infrastructure Cloud Service Processors; (ii) call recording software services; (iii) Call Recording, UCR and Voice-AI software-as-a-service development, testing and IT support; and (iv) the provision of other operational, business development, sales and support services to Dubber.

<b>Dubber Ltd</b>	UK <b>Registered Address:</b> 264 Banbury Road, Oxford, Oxfordshire, England, OX2 7DY United Kingdom	<ul style="list-style-type: none"><li>• Dubber You</li><li>• Dubber Teams</li><li>• Dubber Premier</li><li>• Dubber Go</li><li>• Dubber Recording</li><li>• Dubber Unified Capture</li><li>• Dubber Insights</li><li>• Dubber Insights Plus</li><li>• Dubber Trends</li></ul>	Group company ( <i>customer support services</i> )	Data Encryption Data Minimisation
<b>Dubber Inc</b>	USA <b>Registered Address:</b> 300 Congress Street, STE 406, Quincy, MA 02169, United States of America	<ul style="list-style-type: none"><li>• Dubber You</li><li>• Dubber Teams</li><li>• Dubber Premier</li><li>• Dubber Go</li><li>• Dubber Recording</li><li>• Dubber Unified Capture</li><li>• Dubber Insights</li><li>• Dubber Insights Plus</li><li>• Dubber Trends</li></ul>	Group company ( <i>customer support services</i> )	Data Encryption Data Minimisation

<b>Aeriandi Ltd</b>	UK <b>Registered Address:</b> 264 Banbury Road, Oxford, Oxfordshire, England, OX2 7DY United Kingdom	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Group company ( <i>customer support services</i> )	Data Encryption Data Minimisation
---------------------	--	---	--	--------------------------------------

## EMEA (includes Europe, UK and the Middle East) Customers

This list identifies the subprocessors Dubber Ltd (“**Dubber**”) relies on and engages to: (i) deliver its services, in accordance with the data protection controller to processor terms agreed with each individual customer (i.e. a data processing schedule part of a service agreement or a standalone data processing agreement- the “**Data Processing Terms**”); and (ii) provide processing activities on customer’s personal data on behalf of the relevant customer.

The subprocessors that specifically apply to each individual customer will depend on the services, and service configuration, Dubber agrees with the customer and the geographical regions where the services are provided (please see below information regarding the subprocessors’ locations and descriptions of processing).

Dubber will update the [list of subprocessors’ page](#) at least 10 business days before appointing or replacing sub-processors, and if the customer [subscribes for updates in Dubber’s Trust Centre](#), Dubber will notify the customer of the change through the automatic notification mechanism. Otherwise Dubber will notify the Customer in accordance with their relevant Data Processing Terms.

The categories of subprocessors Dubber engages in EMEA are:

1. Infrastructure Cloud Service Processors
2. AI Subprocessors
3. Support Subprocessors
4. Other Third-Party Services Subprocessors
5. Group Company Subprocessors

SUBPROCESSOR	LOCATION OF PROCESSING OPERATIONS	DUBBER SERVICE	DESCRIPTION OF PROCESSING OPERATIONS	APPROPRIATE SAFEGUARDS FOR TRANSFERS
<b>Infrastructure Cloud Service Processors</b>				
<b>Amazon Web Services (AWS)</b>	Depending on the Customer's Chosen Portal Region: UK, Ireland or Germany	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Amazon Web Services to provide processing, storage and network services.	<p>Processing Operations always within the UK/EEA</p> <p>EU, UK and Switzerland. Any potential transfers of personal data to the U.S. are covered by the EU, UK and Switzerland "adequacy decisions".</p> <p>Self-certification under The U.S Data Privacy Framework (DPF) program</p> <p>Data Encryption</p> <p>Data Minimisation</p>
<b>Microsoft Corporation</b>	North Europe, UK South, Germany West Central	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Microsoft Azure Cloud Services to provide processing, storage and network services	<p>Processing Operations always within the UK/EEA</p> <p>EU, UK and Switzerland. Any potential transfers of personal data to the U.S. are covered by the EU, UK and Switzerland "adequacy decisions".</p> <p>Self-certification under The U.S Data Privacy Framework (DPF) program</p> <p>Data Encryption</p> <p>Data Minimisation</p>

<b>AI Subprocessors</b>				
<p><b>Amazon Web Services (AWS)</b></p>	<p>Speech to Text (Transcriptions): Depending on the Customer's Portal Region: UK, Ireland, or Germany  LLM Processing: EU, UK</p>	<ul style="list-style-type: none"> <li>• Dubber Premier</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Dubber utilises Amazon Web Services to provide Speech to Text processing and Language Models.</p>	<p>Processing Operations always within the UK/EEA</p> <p>EU, UK and Switzerland. Any potential transfers of personal data to the U.S. are covered by the EU, UK and Switzerland “adequacy decisions”.</p> <p>Self-certification under The U.S Data Privacy Framework (DPF) program</p> <p>Data Encryption</p> <p>Data Minimisation</p>
<p><b>Microsoft Corporation</b></p>	<p>Speech to Text (Transcriptions): Depending on the Customer's Portal Region: UK, Ireland, or Germany  LLM Processing: North Europe, UK South, Germany West Central</p>	<ul style="list-style-type: none"> <li>• Dubber Premier</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Dubber utilises Microsoft Azure Cloud Services to provide Cognitive Services (Speech &amp; Natural Language Processing), and network services in connection with the customer's users use of Microsoft Teams.</p>	<p>Processing Operations always within the UK/EEA</p> <p>EU, UK and Switzerland. Any potential transfers of personal data to the U.S. are covered by the EU, UK and Switzerland “adequacy decisions”.</p> <p>Self-certification under The U.S Data Privacy Framework (DPF) program</p> <p>Data Encryption</p> <p>Data Minimisation</p>

<a href="#">Rev.com, Inc.</a>	EU (Germany)	<ul style="list-style-type: none"> <li>• Dubber Premier</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises <a href="#">Rev.com</a> for the purposes of Speech to Text processing.	<p>Processing Operations always within the UK/EEA</p> <p>EU Commission Adequacy Decisions or UK “adequacy regulations”</p> <p>Data Encryption</p> <p>Data Minimisation</p>
<b>Support Subprocessors</b>				
<b>Wipro Limited</b>	India, Singapore, Australia	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Wipro is a sub-processor of Dubber Pty Ltd.</p> <p>Dubber utilises Wipro for first line technical platform support.</p> <p>Wipro provides Dubber with a 24x7 platform and application support capability. Responding to alerts and incidents using curated standard operating procedures (SOP's), and escalating to development teams where necessary.</p> <p>Wipro may access customer data stored in the UK/EEA except in very limited circumstances and on a need to know basis (for the only purpose of providing IT services to the relevant Customer).</p>	<p>EU Standard Contractual Clauses &amp; the UK IDTA Addendum</p> <p>Data Encryption</p> <p>Data Minimisation</p>

### Other Third-Party Services Subprocessors

<p><b>Boomi, LP</b> <b>(previously TIBCO Software Inc.)</b></p>	<p>Traffic is geo-routed from the location of the requester.</p> <ul style="list-style-type: none"> <li>EU Traffic Manager for EU/UK customers</li> </ul>	<ul style="list-style-type: none"> <li>Dubber You</li> <li>Dubber Teams</li> <li>Dubber Premier</li> <li>Dubber Go</li> <li>Dubber Recording</li> <li>Dubber Unified Capture</li> <li>Dubber Insights</li> <li>Dubber Insights Plus</li> <li>Dubber Trends</li> </ul>	<p>Dubber utilises the Boomi Cloud API Management software as a service (SaaS) to secure our API services.</p> <p>No data from the API calls is seen or processed by Boomi.</p>	<p>Processing Operations always within the UK/EEA</p> <p>EU, UK and Switzerland. Any potential transfers of personal data to the U.S. are covered by the EU, UK and Switzerland “adequacy decisions”.</p> <p>Self-certification under The U.S Data Privacy Framework (DPF) program</p> <p>Data Encryption</p> <p>Data Minimisation</p>
<p><b>Mailgun Technologies, Inc.</b></p>	<p>Germany &amp; Belgium</p>	<ul style="list-style-type: none"> <li>Dubber You</li> <li>Dubber Teams</li> <li>Dubber Premier</li> <li>Dubber Go</li> <li>Dubber Recording</li> <li>Dubber Unified Capture</li> <li>Dubber Insights</li> <li>Dubber Insights Plus</li> <li>Dubber Trends</li> </ul>	<p>Dubber utilises Mailgun Technologies to deliver service emails to our customers.</p>	<p>Email routing and content data of UK/EEA end users always remains in the EU (contact lists, email content)</p> <p>Data Encryption</p> <p>Data Minimisation</p>

### Group Company Subprocessors

Depending on the geographic location of Dubber’s customers or their individual end users and the nature of the services Dubber provides to them, Dubber may also engage one or more of its Affiliates as Subprocessors.

The following Dubber affiliates may process customer data (including personal data contained therein) in the course of providing support, operating, delivering, and maintaining Dubber services, including: (i) contracting cloud storage solutions for Dubber and its customers with Infrastructure Cloud Service Processors; (ii) call recording software services; (iii) Call Recording, UCR and Voice-AI software-as-a-service development, testing and IT support; and (iv) the provision of other operational, business development, sales and support services to Dubber.

<p><b>Dubber Pty Ltd</b></p>	<p>Australia <b>Registered Address:</b> Level 5, 2 Russell Street, Melbourne, 3000, Australia</p>	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Group company <i>(Administrative, billing, back office and IT support and maintenance services).</i></p> <p>Dubber Pty Ltd, may access customer data in very limited circumstances and on a need to know basis (for the only purpose of providing customer or IT support services to the relevant Customer).</p>	<p>EU Standard Contractual Clauses &amp; UK IDTA Addendum Data Encryption Data Minimisation</p>
<p><b>Dubber Inc</b></p>	<p>USA <b>Registered Address:</b> 300 Congress Street, STE 406, Quincy, MA 02169, United States of America</p>	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Group company <i>(follow-the-sun customer support service)</i></p>	<p>EU Standard Contractual Clauses &amp; UK IDTA Addendum Data Encryption Data Minimisation</p>

<p><b>Aeriandi Ltd</b></p>	<p>UK  <b>Registered Address:</b>  264 Banbury Road,  Oxford, Oxfordshire,  England, OX2 7DY United  Kingdom</p>	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Group company (<i>customer support services</i>)</p>	<p>EU Commission Adequacy Decisions or UK “adequacy regulations”  Data Encryption  Data Minimisation</p>
----------------------------	--	---	---	--

## NALA (includes North Americas and Latin Americas) Customers

This list identifies the subprocessors Dubber Inc (“**Dubber**”) relies on and engages to: (i) deliver its services, in accordance with the data protection controller to processor terms agreed with each individual customer (i.e. a data processing schedule part of a service agreement or a standalone data processing agreement- the “**Data Processing Terms**”); and (ii) provide processing activities on customer’s personal data on behalf of the relevant customer.

The subprocessors that specifically apply to each individual customer will depend on the services, and service configuration, Dubber agrees with the customer and the geographical regions where the services are provided (please see below information regarding the subprocessors’ locations and descriptions of processing).

Dubber will update the [list of subprocessors’ page](#) at least 10 business days before appointing or replacing sub-processors, and if the customer [subscribes for updates in Dubber’s Trust Centre](#), Dubber will notify the customer of the change through the automatic notification mechanism. Otherwise Dubber will notify the Customer in accordance with their relevant Data Processing Terms.

The categories of subprocessors Dubber engages in NALA are:

1. Infrastructure Cloud Service Processors
2. AI Subprocessors
3. Support Subprocessors
4. Other Third-Party Services Subprocessors
5. Group Company Subprocessors

SUBPROCESSOR	LOCATION OF PROCESSING OPERATIONS	DUBBER SERVICE	DESCRIPTION OF PROCESSING OPERATIONS	APPROPRIATE SAFEGUARDS FOR TRANSFERS
<b>Infrastructure Cloud Service Processors</b>				
<b>Amazon Web Services (AWS)</b>	Depending on the Customer's Portal Region: USA, or Canada	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Amazon Web Services to provide processing, storage and network services.	Data Encryption Data Minimisation
<b>Microsoft Corporation</b>	USA	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Microsoft Azure Cloud Services to provide processing, storage and network services	Data Encryption Data Minimisation

<b>AI Subprocessors</b>				
<b>Amazon Web Services (AWS)</b>	Speech to Text (Transcriptions): Depending on the Customer's Portal Region: USA or Canada  LLM Processing: NA Region	<ul style="list-style-type: none"> <li>• Dubber Premier</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Amazon Web Services to provide Speech to Text processing and Sentiment analysis.	Data Encryption Data Minimisation
<b>Microsoft Corporation</b>	Speech to Text (Transcriptions): Depending on the Customer's Portal Region: USA, Canada  LLM Processing: US portal goes to US only, and CA goes to EU	<ul style="list-style-type: none"> <li>• Dubber Premier</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Microsoft Azure Cloud Services to provide Cognitive Services (Speech & Natural Language Processing), and network services in connection with the customer's users use of Microsoft Teams.	Data Encryption Data Minimisation
<b><a href="#">Rev.com</a>, Inc.</b>	USA	<ul style="list-style-type: none"> <li>• Dubber Premier</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises <a href="#">Rev.com</a> for the purposes of Speech to Text processing.	Data Encryption Data Minimisation

<b>Support Subprocessors</b>				
<b>Wipro Limited</b>	India, Singapore, Australia	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Wipro is a sub-processor of Dubber Pty Ltd.</p> <p>Dubber utilises Wipro for first line technical platform support.</p> <p>Wipro provides Dubber with a 24x7 platform and application support capability. Responding to alerts and incidents using curated standard operating procedures (SOP's), and escalating to development teams where necessary.</p> <p>Wipro may access customer data in very limited circumstances and on a need to know basis (for the only purpose of providing IT services to the relevant Customer).</p>	Data Encryption Data Minimisation
<b>Other Third-Party Services Subprocessors</b>				
<b>Boomi, LP (previously TIBCO Software Inc.)</b>	<p>Traffic is geo-routed from the location of the requester.</p> <ul style="list-style-type: none"> <li>• NA Traffic Manager for NA customers</li> </ul>	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Dubber utilises the Boomi Cloud API Management software as a service (SaaS) to secure our API services.</p> <p>No data from the API calls is seen or processed by Boomi.</p>	Data Encryption Data Minimisation

<b>Mailgun Technologies, Inc.</b>	USA <b>Registered office:</b> 112 E Pecan St #1135 San Antonio, TX 78205, USA	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Dubber utilises Mailgun Technologies to deliver service emails to our customers.	Data Encryption Data Minimisation
<p><b>Group Company Subprocessors</b></p> <p>Depending on the geographic location of Dubber’s customers or their individual end users and the nature of the services Dubber provides to them, Dubber may also engage one or more of its Affiliates as Subprocessors.</p> <p>The following Dubber affiliates may process customer data (including personal data contained therein) in the course of providing support, operating, delivering, and maintaining Dubber services, including: (i) contracting cloud storage solutions for Dubber and its customers with Infrastructure Cloud Service Processors; (ii) call recording software services; (iii) Call Recording, UCR and Voice-AI software-as-a-service development, testing and IT support; and (iv) the provision of other operational, business development, sales and support services to Dubber.</p>				
<b>Dubber Pty Limited</b>	Australia <b>Registered Address:</b> Level 5, 2 Russell Street, Melbourne, 3000, Australia	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	Group company ( <i>Administrative, billing, back office and IT support and maintenance services</i> ).  Dubber Pty Ltd, may access customer data in very limited circumstances and on a need to know basis (for the only purpose of providing customer or IT services to the relevant Customer).	Data Encryption Data Minimisation

<p><b>Dubber Ltd</b></p>	<p>UK  <b>Registered Address:</b> 264 Banbury Road, Oxford, Oxfordshire, England, OX2 7DY United Kingdom</p>	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Group company (<i>customer support services</i>)</p>	<p>Data Encryption  Data Minimisation</p>
<p><b>Aeriandi Ltd</b></p>	<p>UK  <b>Registered Address:</b> 264 Banbury Road, Oxford, Oxfordshire, England, OX2 7DY United Kingdom</p>	<ul style="list-style-type: none"> <li>• Dubber You</li> <li>• Dubber Teams</li> <li>• Dubber Premier</li> <li>• Dubber Go</li> <li>• Dubber Recording</li> <li>• Dubber Unified Capture</li> <li>• Dubber Insights</li> <li>• Dubber Insights Plus</li> <li>• Dubber Trends</li> </ul>	<p>Group company (<i>customer support services</i>)</p>	<p>Data Encryption  Data Minimisation</p>